



STRATEGIC PLAN 2010 - 2013

By 2013 Galilee will grow in a significant and sustainable way to become a leading player in meeting the needs of disadvantaged members in our community. We will achieve this through striving for excellence in our people, processes, service and governance.

Develop and maintain a culture of excellence	Lead and promote innovative practice	Develop and maintain a financially viable, sustainable organisation	Provide strong and cohesive governance
<p>Attract, develop and retain quality people through:</p> <ul style="list-style-type: none"> • Recognising and rewarding staff • Facilitating effective training and development • Promoting a constructive and cohesive working environment • Developing and maintaining a culture of continuous improvement <p>Leading the sector in quality service provision through promoting and contributing to the development of improved policies and practices</p>	<p>Generate, refine and implement innovation in our services and processes through:</p> <ul style="list-style-type: none"> • Exploring, designing and implementing innovative responses to community and organisational needs • Strengthening research capability • Communicating Research and innovations across the community and government sectors 	<p>Identify and build sustainability through:</p> <ul style="list-style-type: none"> • Identifying and pursuing opportunities for effective alliances, partnerships and joint ventures • Fostering effective and productive internal and external relationships • Engaging in collaborative planning and implementation and evaluation practices <p>Branding/Promotion differentiation</p> <p>Develop and maintain strong Business Acumen</p>	<p>Implement and maintain effective governance systems and processes through:</p> <ul style="list-style-type: none"> • Ensuring timely and effective decision making based on our vision and mission driving our outcomes • Reviewing and evaluating the effectiveness of our Board and CEO in leading and managing the organisation <p>Represent the organisation in an ambassadorial role</p>